



WARRANTY - PORCELAIN PAVERS

We warrant that porcelain pavers sold by Cityscape Architectural Products are manufactured in accordance with ISO 13006 and will meet or exceed the performance specifications outlined in these standards. If it is established that any paver has a manufacturing defect resulting from it not being manufactured in accordance with the said standards, we will replace the defective paver(s) free of charge with paver(s) of compatible color and shade as determined by us.

We shall not be responsible for labor charges incurred for installing replacement pavers and such charges are excluded from this warranty. We will also not be responsible if any paver is installed with a visible manufacturing defect.

Claims concerning shade, appearance, caliber, finish or any obvious defects in the paver must be communicated before the paver is installed.

We make no warranty as to the suitability of porcelain pavers for installation for any particular purpose or location and do not warrant that porcelain pavers will not scratch, chip, crack or show signs of wear.

Because specific installation details, structural design and environmental conditions are beyond our control, no responsibility can be accepted for defects due to the following:

- Pavers subject to abnormal stress within ordinary use or in situations that do not comply with commonly accepted use of the pavers.
- Defacing caused by foreign objects or materials.
- Mechanical or manual abrasion and abusive alteration.
- Damages resulting from improper installation or workmanship not in accordance with our instructions or standard industry practice.
- Improper care and maintenance of the pavers after installation.

We specifically exclude liability for consequential or incidental damages except where exclusion of consequential damages is not permitted by applicable State law.

This warranty is a limited warranty and shall constitute the full extent of our liability on its warranty. This warranty is in place of all other warranties, expressed or implied, including the implied warranty of merchantability and the implied warranty of fitness for a particular purpose.

To make claim under this warranty, we must receive notification of the claim as soon as reasonably possible but in no event later than one year after the tile has been installed.