



## 2023 STANDARD PRODUCT WARRANTY – PEDESTAL SUPPORTS

### STANDARD PRODUCT WARRANTY – PEDESTAL SUPPORTS:

Subject to all terms, conditions, and limitations stated below, Cityscape Architectural Products, LLC warrants that the Cityscape Pedestal Supports (“Product”) are free from manufacturing defects at the time of sale. Cityscape also warrants that the Cityscape Pedestal Supports will not prematurely deteriorate as a result of weathering for a period of five (5) years from the date of sale. This is strictly a product warranty and does not apply to labor, materials, or construction details. If any Cityscape Pedestal Support is found to be defective, Cityscape will provide a replacement pedestal support or a substitute at its sole discretion.

### TERMS, CONDITIONS, & LIMITATIONS:

Customer shall provide Cityscape with written notice within twenty (20) days of the discovery of any possible manufacturing defects in the pedestal support.

Once product is returned, Cityscape will review and inspect the defects. If Cityscape determines that the defect in the product is caused by material/manufacturing deficiencies, Cityscape will replace the product.

This warranty is not applicable if, after Cityscape’s inspection, Cityscape determines that any of the following has occurred:

- The product has been damaged by natural disasters including, but not limited to, lightning, fire, hail, earthquake, tornado, hurricane, gales, flooding.
- The product has been damaged by an act of negligence, accidents, or misuse, including but not limited to, vandalism, civil disobedience, or acts of war.
- If product not furnished by Cityscape is used and fails or causes defects in Cityscape products.
- Deterioration or failure of building components, including but not limited to, the roof deck, metal roof components, walls, mortar, machinery, HVAC units, etc., occurs and causes damage.
- Deterioration or failure of the product caused by, including but not limited to, harmful gases in insulations, defects or harmful substances in insulations or other underlying components.
- Usage or spillage of material or substance not compatible with the product, including but not limited to, petroleum-based products, oils, acids, animal fat, harmful chemicals, and the like which come in contact with the product and cause deterioration.

### Warranty Notes:

- Warranty will be null and void if the owner/customer fails to comply with all the terms and conditions stated herein.
- Cityscape shall have no obligation under this warranty unless all the bills for the product have been paid in full.
- Cityscape’s failure at any time to enforce any of the terms or conditions stated herein shall not be construed to be a waiver of such terms and conditions.
- This warranty supersedes and is in lieu of any and all other expressed warranties that are in conflict with the terms and conditions stated herein.
- No representative of Cityscape has authority to make any representations or promises, except as stated herein, unless in formal writing with signature from principal member(s) of Cityscape.

