



## **3CM PORCELAIN PAVERS - WARRANTY**

The 3cm Porcelain Paver products supplied by Cityscape Architectural Products are backed by a formal and legally binding 10-year non-transferable warranty.

This warranty exclusively pertains to aesthetic or functional defects that originate from the production process. Consequently, any deterioration due to ordinary wear and tear or surface scratches on the product, as well as any imperfections resulting from the tile installation process, are expressly excluded from this warranty.

The validity of this guarantee is contingent upon the condition that the pavers have been appropriately installed, utilized, and maintained, and further subject to the condition that the issue has been thoroughly inspected and authenticated by our Technical Department.

As this warranty is directly linked to the inherent quality of the products, it is restricted in its coverage to the value of the materials provided by Cityscape Architectural Products. This implies that Cityscape Architectural Products shall not be responsible for labor costs or expenses related to additional materials utilized during the tile installation process, nor shall it assume liability for any damages, whether pertaining to commercial, industrial, professional, or residential applications of the products, incurred by clients or users.

The effective commencement date of this warranty shall be the day following the purchase of the product by the end customer and necessitates the submission of a copy of the purchase order or sales invoice for validation.